

Schedule A: Click-Through Terms

Last Updated: 4 October 2026

This Schedule applies where Customer accepts the Agreement through the Web Platform without an Order Form, as every Guest organisation does. It is read together with the Master Terms, and capitalised terms used here have the meaning given there. The contracting party is Teralo Pty Ltd (ABN 98 634 996 115, ACN 634 996 115).

If Customer and Teralo have executed an Order Form, Schedule B or Schedule C applies instead of this Schedule, as that Order Form states, and this Schedule does not apply except to the extent the Order Form expressly says so.

A1. Formation and Hosting

By clicking "I ACCEPT", or by otherwise affirmatively accepting during sign-up, Customer agrees to be bound by the Agreement. If Customer accepts on behalf of an entity, the person accepting represents that they have authority to bind that entity.

Access is granted on acceptance.

Customer may use the Products and Services as a Host organisation only:

- Under an executed Order Form, to which Schedule B or Schedule C then applies instead of this Schedule
- Where Teralo has agreed to provide hosting free of charge

A2. Term and Termination

The Term begins on acceptance and continues until the Agreement is terminated.

Customer may terminate for convenience at any time, by giving notice through the Web Platform or by contacting Teralo Support.

Customer may also terminate under clause A5 where it does not accept a Material Change.

A3. Fees

Nothing is payable under this Schedule. Use of the Products and Services as a Guest organisation is free of charge, and so is hosting that Teralo has agreed to provide free of charge. Paid hosting is provided only under an Order Form.

A4. Support

Customer receives the support tier that the Service Level Agreement assigns to its organisation.

A5. Variations

Teralo may vary the Master Terms and this Schedule as follows, and amend the incorporated policies as clause A5.4 provides. This clause applies to every Customer under this

Schedule, and does not apply under Schedule B or Schedule C.

A5.1 Minor Changes

Teralo may make a Minor Change at any time by giving notice through the Web Platform or by email. The change takes effect on the date specified, which must be at least seven days after the notice, unless it is purely administrative or corrective, or is urgently required for security or to comply with Law, in which case it may take effect immediately.

Continued use of the Products and Services after the effective date constitutes acceptance of a Minor Change.

A5.2 Material Changes

Teralo may make a Material Change by giving Customer written notice, through the Web Platform or by email, at least 30 days before the change takes effect. The notice identifies the change and the date it takes effect.

If Customer does not accept the Material Change, Customer may terminate under clause A2 before it takes effect. Continued use of the Products and Services after the effective date constitutes acceptance of it.

A5.3 Necessary Changes

Despite clause A5.2, where a Material Change is reasonably necessary in order to comply with Law, to address a material security risk, to maintain service continuity because of a binding upstream provider requirement, or to maintain required insurance cover, and 30 days' notice is not practicable because of an emergency or an externally imposed deadline, Teralo may give at least seven days' notice, or immediate notice where the risk is imminent. The notice explains why the shorter notice is required.

A5.4 Incorporated Policies

The incorporated policies are amended under clause 1.2 of the Master Terms, except that a Reducing Amendment is a Material Change and applies to Customer only as clause A5.2 or A5.3 allows.

A6. Definitions

Material Change: a change that materially reduces the functionality of the Products and Services, materially increases Customer's obligations, or materially reduces Customer's rights.

Minor Change: any change that is not a Material Change.

Contact

For questions about this Schedule, please contact us at support@teralo.co.